



PRIVACY POLICY

Late Bolivia must collect your personal information to deliver the Tour and any products or services booked. Late Bolivia collects, uses and discloses only that information reasonably required to enable the Tour Operator and its Third Party Suppliers to provide the particular Tour, products and/or services that you have requested as described in Late Bolivia's Privacy Policy and is expressly incorporated into these Terms. By submitting any personal information to the Tour Operator, you indicate your acceptance of the Tour Operator's Privacy Policy.

SEVERABILITY

If any provision of these Terms is so broad as to be unenforceable, such provision will be interpreted to be only so broad as is enforceable. The invalidity or unenforceability of any provision hereof will in no way affect the validity or enforceability of any other provision.

CONTRACT PARTIES & SUCCESSORS

These Terms will inure to the benefit of and be binding upon the parties and their respective heirs, legal and personal representatives, executors, estate trustees, successors and assigns.

APPLICABLE LAW

These Terms are subject to the laws of Bolivia and you submit to the exclusive jurisdiction of the courts located Bolivia for the resolution of any dispute under these Terms or concerning any Tour, product or service.

AMENDMENTS

Late Bolivia reserves the right to update or alter these Terms at any time, and will post the amended Terms on the website, any amendment will take effect 10 days after being posted. You are deemed to have accepted any amendments to these Terms, Late Bolivia recommends that you refer to the Terms prior to travel to familiarize themselves with the most up-to-date version available.

PRIVACY POLICY

This Privacy Policy may be updated from time to time. You are responsible for reviewing this Privacy Policy periodically and informing yourself of any changes to this Privacy Policy.

Information collected about you

Depending on the circumstances, in the course of providing a service to you, Late Bolivia may collect and hold personal information such as: your name, date of birth, gender, postal address, telephone number, email address, passport details, medical information and travel insurance details (where applicable); details of the products and services you have purchased from Late Bolivia or which you have enquired about, together with any additional information necessary to deliver those products and services and to respond to your enquiries; and any additional information relating to you that you



or a third party has provided to us directly or indirectly through our travellers' or agents' phone enquiry lines, websites, online presence, customer surveys or to our in-store or other representatives.

Information that we collect (such as about your health or religion) may be considered "sensitive information". We collect it to provide you with our services, cater to your needs or act in your interest, and we are only prepared to accept sensitive information on the condition that we have your consent.

When you are travelling with us, we may take video and images of you that may be used in brochures, in our advertising or on our website. All participants of the tours authorize to use his/her image (such as a photograph, videotape, film or pictorial representation or recorded voice). If you do not wish for this to happen, please notify us in writing using the contact details below.

How the information is collected and used

You may voluntarily give this information when you request information from us, contact us (and vice versa), make a booking, register interest for and/or enter a competition, subscribe to our newsletter, use our website app, connect with us via social media, by speaking to a consultant in-store or any other engagement we or our business partners have with you.

You represent and warrant to us that you have obtained all required consents and are fully authorized to disclose all personal information you provide to us including without limitation personal information of your friends and family members provided in connection with making a tour booking.

Late Bolivia may collect, hold, use and disclose your information for the following purposes:

Administering services we are providing to you such as arranging your tour booking To contact you in the event of an emergency To identify and tell you about services we think you may be interested in, including sending email newsletters or sending printed materials to your postal address Providing relevant information, which may include sensitive personal information, to insurers, their agents and medical staff in circumstances where we/they need to act on your behalf or in the interest of passengers or in an emergency.

For identification of fraud or error or for regulatory reporting and compliance When you provide your email address to make an online booking, your contact details may be retained even if the transaction is not completed. These details are captured using a secure service. This is so we can assist you in future with online bookings, and as a result of this you may receive a follow up enquiry email.

Late Bolivia are only permitted to store your personal information for as long as necessary having regard to the purposes for which it was collected or a related or ancillary purpose. We may therefore delete your personal information after a reasonable period of time and, if you have not used our services for some time, you may have to re-enter or re-supply your personal information to us.

Late Bolivia will not disclose your personal information otherwise than as described in this Privacy Policy without your consent unless we reasonably believe that disclosure is necessary to lessen or prevent a threat to life, health or safety or for certain action to be undertaken by an enforcement body (e.g. prevention, detection, investigation, prosecution or punishment of criminal offences), disclosure is authorized or required by law or disclosure is otherwise permitted by applicable privacy laws.



Disclose of information

Late Bolivia may disclose your personal information as follows:

Share information with third parties in limited circumstances without your consent where we reasonably believe the disclosure is necessary to lessen or prevent a threat to life, health or safety, or for certain action to be undertaken by an enforcement body (e.g. prevention, detection, investigation, prosecution or punishment of criminal offences), where disclosure is authorized or required by law or disclosure is otherwise permitted by applicable privacy laws.

In order for you to travel abroad, Late Bolivia may disclose your personal information where disclosure is required by government authorities at the point(s) of departure and/or destination to process your information for immigration, border control, security and anti-terrorism purposes.

Where you provide us personal information for the purposes of booking travel related services on your behalf or on behalf of another person, we must provide such personal information to the travel providers you have selected for the purposes of completing the booking. We have no control over how travel providers use, disclose or store personal information.

By using our products and services, you agree that we will not be required to ensure that third party recipients comply with your home country privacy laws or otherwise be liable or accountable for how the recipient handles your personal information.

Credit card security

All online payments are transmitted over a secure socket layer (SSL) connection. Credit card information is transmitted immediately to a payment gateway solution via an encrypted port. Late Bolivia does not store your credit card number. All credit card payments receive an identification number that is proof of the transaction's acceptance into the banking system. This identification number can be used to trace any transaction back to the credit card issuer (for example, the bank that issued the MasterCard, or VISA credit card).

We do not share, sell or rent information to any third parties for the purposes of direct marketing.

Lodging a complaint

If you believe that your privacy has been breached, please contact Late Bolivia and provide details of the incident so that we can investigate it.

Late Bolivia request that complaints about breaches of privacy be made in writing, so we can be sure about the details of the complaint. Late Bolivia deals with privacy complaints and any complaints should be directed using the contact details below. We will attempt to confirm as appropriate and necessary with you your understanding of the conduct relevant to the complaint and what you expect as an outcome. We will inform you whether we will conduct an investigation, the name, title, and contact details of the investigating officer and the estimated completion date for the investigation process.



After we have completed our enquiries, we will contact you, usually in writing, to advise the outcome and invite a response to our conclusions about the complaint. If we receive a response from you, we will assess it and advise if we have changed our view.